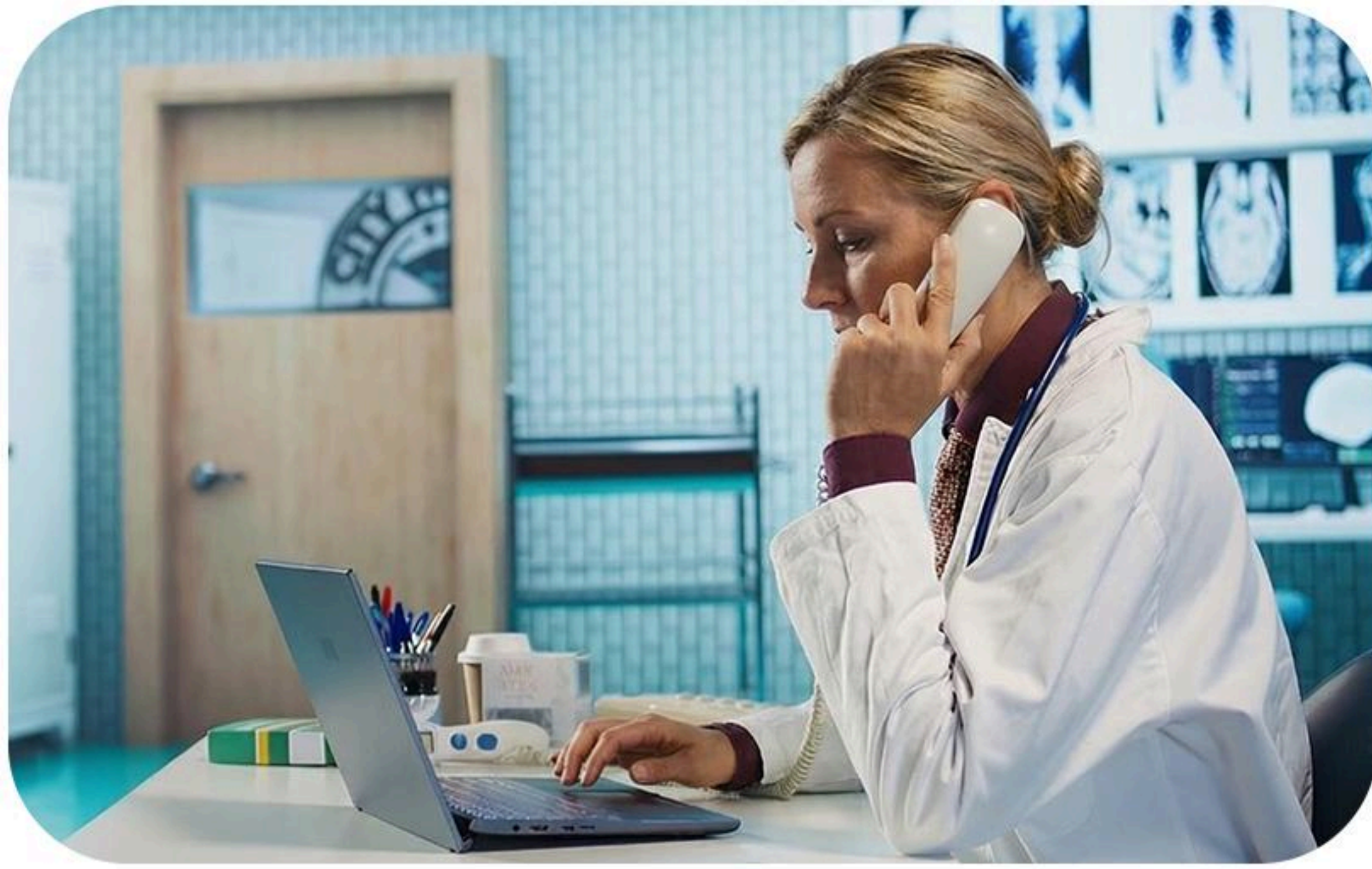




Intelligent **Voice AI** assistant for **patient communication**



- HIPAA Secure
- Affordable
- Works with Existing Phone System
- Multilingual
- Call tracking and reporting dashboard
- Real-time transcripts and summaries
- Supports custom routing and business rules
- Seamless fallback to human staff
- Fast and easy to implement

Reduce call volume, eliminate voicemail backlogs, and provide 24/7 patient support while improving operational efficiency

Fully automated and integrated to work with athenaOne™, athenaClinicals™, athenaPractice™, athenaFlow™ & various PMs/EMRs



Automate High-Volume Call Workflows

Smart Call Handling

Answers calls instantly with natural conversations and routes to staff when needed

Appointment Scheduling

Book, cancel, and reschedule appointments in real-time

Phone Message Automation

Captures messages and creates structured phone notes with summaries and transcripts

Payment Processing

Allows patients to check balances and pay securely using card-on-file and payment links

Refill Requests

Collects medication details and creates refill requests directly in EMR

Improve Efficiency. Enhance Patient Experience.

ezVoice is a product of Medical Office Technologies, Inc.